

Jabra
BT 620s



All you need to know about the new Jabra Bluetooth® Stereo Headset

In order to fully utilize the features of the Jabra BT620s, the following profiles are required:

- Advanced Audio Distribution Profile (A2DP)¹
- Audio Video Remote Control Profile (AVRCP)²
- Headset Profile (HSP) and Hands-free Profile (HFP)³

Below is a non-comprehensive list of popular mobile phones and the profiles they support.

Phones	HSP	HFP	A2DP	AVRCP
Motorola E395	x	x	x	x
Motorola A910	x	x	x	x
Motorola V3	x	x		
Motorola V975	x	x		
Nokia 8800		x	x	x
Nokia N91		x	x	x
Nokia 6230i	x	x		
Nokia 6630		x		
Nokia 6230	x	x		
Samsung E760	x	x	x	x
Samsung X700E	x	x	x	x
Samsung E720	x	x		
Samsung D500	x	x		
Samsung D600	x	x	x	x
SE W800i	x	x		
SE K750i	x	x		
SE P910i	x	x		
SE K700i	x	x		
Siemens SL75	x	x	x	x
Siemens S75	x	x	x	x

¹ See Glossary

² See Glossary

³ See Glossary

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On the Jabra BT620s:

The left speaker enables you to use the phone features:

- Answer/end call, voice dialing (Device dependent) (HSP)
- Last number redial, call waiting, reject call, call on hold (Device dependent) (HFP)

The right speaker enables you to use the music features:

- Play music, stop music, pause music, fast forward, rewind, jump to next track, and jump to previous track. (A2DP and AVRCP)

Q: What do I need in order to listen to and control music in stereo with my Jabra BT620s Bluetooth headset?

A: If your device supports the A2DP profile, it will be possible to listen to music via Bluetooth in stereo. In order to be able to use the remote control on the right hand side of your Jabra BT620s, the device has to support the AVRCP profile.

Pairing the Jabra BT620s with a mobile phone:

Q: How do I pair the Jabra BT620s with a mobile phone?

- A: 1. Make sure the Jabra BT620s is switched off. Put the Jabra BT620s in pairing mode⁴: Press and hold the answer/end button (left hand side) until the light indicator (LED) stops flashing and turns solid blue.
2. Set your mobile phone to "discover the Jabra BT620s".
3. Press "Yes" or "OK" when asked if you want to pair with the Jabra BT620s.
4. Enter passkey or PIN = 0000 (4 zeros), then press "Yes" or "OK".
5. If pairing was successful, the LED on the Jabra BT620s will start flashing.
6. If unsuccessful, the LED remains solid and you need to re-attempt pairing. (See points 2, 3 and 4)
7. If the Jabra BT620s is not automatically connected to the mobile phone, you will need to establish a connection⁵ after pairing⁶.

Q: What happens to the music on my phone when I receive a call?

A: When you answer an incoming call on your phone and you are listening to music from your phone, the music will pause/stop (device dependent) in the phone/headset. You will then have to press the "Play" button on the Jabra BT620s in order to re-start the music.

Q: Will it be possible to listen to radio on my phone with the Jabra BT620s?

A: Being able to listen to radio via Bluetooth is phone dependent. Most of the mobile phones currently on the market require a corded headset, as the cord is used as an antenna.

⁴ See Glossary

⁵ See Glossary

⁶ See Glossary

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Pairing the Jabra BT620s with a PC:

Q: How do I pair the Jabra BT620s with a PC?

A: Either the PC will have Bluetooth integrated or a Bluetooth dongle⁷ will be required. In each case the Bluetooth audio⁸ profiles (Headset or/and Hands-free Profiles) will have to be supported. The A2DP and AVRCP profiles will have to be supported as well in order to use the stereo and the remote functions. To find out which profiles are supported by your device, please consult the user manual or contact your supplier.

- Put the Jabra BT620s in pairing mode.
- If you do not have built in Bluetooth, install the software for the Bluetooth dongle and then insert the Bluetooth dongle upon request into the USB port on your PC. If you have built in Bluetooth, move on to the next step⁹.
- Right click on the Bluetooth icon on the task bar.
- Select "Explore my Bluetooth places".
- Click on "View devices in range" to see all available devices.
- Right click on the Jabra BT620s and select "Pair device".
- Enter the four digit passkey: 0000 (4 zeros).
- Right click on the Jabra BT620s and select "connect".
- The connection will be established automatically, otherwise if the Jabra BT620s is ringing, press the answer/end button to confirm the connection.

Multiple Connections¹⁰:

Q: How can I be connected to more than one device? An example is given below of how to use the Jabra BT620s with a mobile phone that does not support the Bluetooth stereo profiles but only the HSP and/or the HFP and with a music player which has a Bluetooth dongle supporting the Bluetooth stereo profiles. **Please note that the only reason why both devices can be connected at the same time is that they are using different profiles.**

A: After having paired the Jabra BT620s with your mobile phone, the headset now needs to be paired with your music player. This will make it possible to listen to music in stereo and to use the mobile phones features at the same time with the Jabra BT620s. The music player and its dongle will be paired with the A2DP and the AVRCP profile, so that you can use the remote control and the music features and the phone will be paired with the HSP/HFP profile (dependent on which profiles the phone supports) so that you can use the phone features.

- Put the Jabra BT620s in pairing mode.
- Put the Bluetooth dongle of the music player in pairing mode. (see dongle's user manual)
- When the Jabra BT620s starts flashing blue, both devices have been successfully paired.
- In order to establish a connection, press the "play" button on the Jabra BT620s.
- Now both your mobile phone and your music player have been paired with your Jabra BT620s. (Please note that you may need to reconnect to the phone after connecting with the music player.)

⁷ See Glossary

⁸ See Glossary

⁹ If your operating system has Windows XP Service Pack 2, you have to update the Bluetooth drivers on your PC. For more information on this procedure please visit the support section on our website www.jabra.com

¹⁰ See Glossary

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Q: What happens to the music on my music player when I receive a call on my phone?

A: When you answer an incoming call on your phone, the music will pause/stop (Device dependent) on the music player/headset. You will then have to press the "Play" button on the Jabra BT620s in order to re-start the music.

Q: What happens to the music if I activate voice dialing via the headset?

A: When you activate voice dialing, the music will pause/stop (Device dependent). You will then have to press the "Play" button on the Jabra BT620s in order to re-start the music.

Q: What happens to the music if I make a call via my phone's keypad?

A: When you make a phone call via your phone's keypad, the music will pause/stop (Device dependent). You will then have to press the "Play" button on the Jabra BT620s in order to re-start the music.

Q: What happens to the music on my PC when I receive a call on my phone and I have paired the Jabra BT620s with my PC and my phone?

A: When you answer an incoming call on your phone, the music will pause/stop (Device dependent) on the PC. You will then have to press the "Play" button on the Jabra BT620s in order to re-start the music.

Q: Can I use the Jabra BT620s to listen to music in stereo on my mobile phone if I have Bluetooth 1.2 or Bluetooth 2.0?

A: Having Bluetooth 1.2 or 2.0 is not enough. You will need to have the A2DP profile to listen to music in stereo with your Jabra BT620s and the AVRCP profile to enable the music remote control functions on your headset.

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Glossary

1. **A2DP (Advanced Audio Distribution Profile):** It is a Bluetooth profile that enables stereo sound. Both the headset and the device it connects to must support A2DP in order to hear music in stereo in the headset.
2. **AVRCP (Audio Video Remote Control Profile):** It is a Bluetooth profile that enables remote control of the device that the headset is connected to. Both the headset and the device it connects to must support AVRCP in order for AVRCP to work.
3. **Bluetooth Profiles:** Protocols through which Bluetooth devices communicate with other devices. Bluetooth phones support different sets of profiles – most support the headset profile but some support the hands-free profile and others support both profiles. In order to support a certain profile, a phone manufacturer has to implement certain mandatory features within the phone's software.
4. **Pairing Mode:** You are enabling another device to search and find your headset or speakerphone.
5. **Connection:** Establish an active link with another device.
6. **Pairing:** Synchronizing two Bluetooth units to communicate so they can exchange data, speech, etc.
7. **Dongle:** USB adaptor which Bluetooth enables your PC.
8. **Bluetooth Audio:** Enabling sound to be transferred from one device to another via Bluetooth.
10. **Multiple Connections:** To be able to have **two** devices connected at the same time with the Jabra BT620s, to use **two** devices simultaneously with the Jabra BT620s.

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EMEA:

Freephone customer support numbers:

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Denmark:	70252272	E-mail: support.no@jabra.com
Norway:	80061272	E-mail: support.no@jabra.com
Finland:	00800 722 52272	E-mail: support.no@jabra.com
Sweden:	020792522	E-mail: support.no@jabra.com
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Spain:	900984572	E-mail: support.es@jabra.com

NA:

Email: info@jabra.com

APAC:

Customer Support Toll Free Phone (Monday to Friday except public holidays)

Australia:	1-800-083-140	10:00-19:00 Eastern Time
China:	800-858-0789	8:00-17:00
Hong Kong:	800-968-265	8:00-17:00
India:	000-800-852-1185 (ISD only)	5:30-14:30
Indonesia:	001-803-852-7664	7:00-16:00
Japan:	0034-800-400-594	9:00-18:00
Malaysia:	1800-812-160	8:00-17:00
New Zealand:	0800-447-982	12:00-21:00
Philippines:	1-800-1-855-0034	8:00-17:00
Singapore:	800-860-0019	8:00-17:00
Taiwan:	0080-186-3013	8:00-17:00

English email support: support.eng@jabra.com

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